DStv

DStv A6 Remote
(Advanced Options)

INTRODUCTION

You only need one remote to control your total viewing experience! Your DStv A6 Remote can be used to :

Switch your DStv Explora and other audio/visual equipment into (or out of) standby
Getting ready to watch DStv just got so much easier! There's no need to find the remote for the TV *and* the surround sound system before you settle down on the couch.
You can switch all these devices on (or off) with only one button press on your A6 remote.

Control other audio/visual equipment
Use your A6 remote to change volume on your surround sound system, or even the TV.
You don't need to use multiple remote controls to enjoy the benefits of surround sound while being entertained on your DStv Explora.

Set up macros
Do you have things that you do each time you use the DStv Explora? Like :
•   Checking the weather forecast for the town you live in
•   Going straight to the Series in DStv Catch Up

Now you can programme a macro to do that for you. Only two button presses on the A6 and the DStv Explora will automatically take you there.

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HINTS & TIPS WHEN PROGRAMMING YOUR A6 REMOTE

- The lights (LEDs) on the remote referred to in these instructions are below the **i** and **BACK** buttons. The colour of the LEDs can be **GREEN**, **AMBER** or **RED**.

- When programming the A6 to duplicate another remote's function - lie both remotes on a flat surface, no more than 1cm apart and with the infrared "eyes" facing each other

- When the LEDs blink repeatedly in **AMBER**, the A6 remote is in "learning mode" (this means it's ready to "learn" a command from another remote). If the A6 is in "learning mode" and more than 20 seconds go by without interaction, the programming sequence will time out.

- Two **RED** blinks (at any stage) indicate an error. If you see these two **RED** blinks while programming the remote, start the sequence from Step 1.

- To delete all programming on the remote (and return the A6 remote back to factory defaults) :
  1. Press and hold **ARC** and **STANDBY** for three seconds. (LEDs are now solid **AMBER**)
  2. While continuing to press down **ARC**, release the **STANDBY** button (LEDs remain sold **AMBER**)
  3. Press **9949** (The LEDs will blink **AMBER** each time you press a button, followed by three **GREEN** blinks when you press the last 9). This confirms that the remote has returned to factory defaults (and all programming has been deleted)
  4. Release the **ARC** button

- And don't forget, if you get a new TV or replace any of the devices that you have used when programming the A6 remote, you will need to delete and reprogramme the necessary sequences.

> Although the DStv A6 Remote is able to "listen" (or learn") from other remote controls, we cannot guarantee that it is compatible with all remotes, across all models of audio/visual equipment.
>
> For queries and support when using the Advanced Options of your A6 remote, please make use of our interactive forums on www.dstv.com where our team will be able to assist you.

How to programme the A6 remote to switch your DStv Explora and other audio/visual equipment into (or out of) standby

OBJECTIVE

Programme the **STANDBY** button on the A6 remote to switch multiple devices into (our out of) standby in a predefined sequence.

EXAMPLE

Switch your surround sound system on, followed by your TV, followed by the DStv Explora.

You can programme a **simple sequence** (option 1) or a **timed sequence** (option 2).

• A **simple sequence** will run the programmed steps without delays between each step (example : switch on the TV, immediately followed by the surround sound system, immediately followed by the DStv Explora.)

• A **timed sequence** will run the programmed steps exactly as they were programmed (example : switch on the TV, wait 1 minute, switch on the surround sound system, wait 25 seconds, then switch on the DStv Explora.)

Simple Sequence (Option 1)

Step 1	Press **ARC** and **STANDBY** on the A6 remote for 3 seconds.	The LEDs will go AMBER within three seconds. When you release these buttons, the LEDs will blink AMBER continuously.
Step 2	Take the remote of the device that you want to switch on or off, and place it on a flat surface, facing the A6 remote.	
	Press and hold **STANDBY** on the other remote.	The A6 LEDs will give one GREEN blink, and then blink AMBER continuously.
	When the LEDs on the A6 blink AMBER continuously, release the **STANDBY** button on the other remote.	If the A6 LEDs give two RED blinks, the sequence has timed out or the A6 is not able to "learn" from the other remote. Try again from step 1.
	Repeat this step for each device that you want to switch on or off (up to 14 devices).	
Step 3 (optional)	If you also want to switch the Explora on (or off) as part of this sequence, press **STANDBY** once on the A6 remote.	The A6 LEDs will give one GREEN blink, and then blink AMBER continuously
Step 4	Once you have programmed STANDBY for all your devices, press **HELP** to end the programming sequence.	The A6 LEDs will give three GREEN blinks, confirming that you have successfully completed the programming sequence.

⊘ If the A6 LEDs give two RED blinks at any time - something has gone wrong and you will need to start the programming sequence from Step 1.

Timed Sequence (Option 2)

Use this option if steps must take place with specific time lapses between each step
Example : the surround sound system must only be switched on two or more minutes after the TV.

Step 1	Press and hold down **ARC** and **STANDBY** on the A6 remote.	The A6 LEDs will show solid **AMBER** within three seconds
Step 2	While continuing to press down **ARC**, release the **STANDBY** button.	The A6 LEDs will blink **AMBER** continuously
Step 3	Then press **STANDB**Y again (you're now holding down both **ARC** and **STANDBY**)	The A6 LEDs will be solid **AMBER**
Step 4	Release both buttons.	The A6 LEDs will blink **AMBER** continuously

The A6 is now in "listening mode" and the following steps should be done in "real" time (Example : if you need two minutes between the surround sound system and TV switching on, wait two minutes after programming the Standby button for the TV).

Step 5	Take the remote of the next device that you want to switch on or off, and place it on a flat surface, facing the A6 remote. Wait the required time, then press **STANDBY** once on the other remote. Repeat this step for each device that you want to switch on or off (up to 14 devices)	The A6 LEDs will give one **GREEN** blink, and then blink **AMBER** continuously. If the A6 LEDs give two **RED** blinks, the sequence has timed out or the A6 is not able to "learn" from the other remote. Try again from step 1.
Step 6 (optional)	If you also want to switch the DStv Explora on (or off) as part of this sequence, press **STANDBY** once on the A6 remote.	The A6 LEDs will give one **GREEN** blink, and then blink **AMBER** continuously.
Step 7	Once you have programmed STANDBY for all your devices, press **HELP** to end the programming sequence.	The A6 LEDs will give three **GREEN** blinks, confirming that you have successfully completed the programming sequence.

> ❗ If the A6 LEDs give two **RED** blinks at any time - something has gone wrong and you will need to start the programming sequence from Step 1.

☑ The **STANDBY** button on the A6 is now programmed, and when pressed, will run the steps you have programmed in sequence.

How to programme the A6 remote to control volume on other audio equipment (including the surround sound system)

OBJECTIVE
Programme the volume buttons (**V+, V-, MUTE**) to change audio on other equipment.

EXAMPLE
Control the audio of your surround sound system using the A6 remote.

Recommendation: If you have set the DStv Explora to use "Fixed" Audio Output (see screen below), we recommend programming your DStv A6 remote to control audio on your surround sound system.

If you do not programme the A6 remote, you will always need two remote controls when using the DStv Explora – one to control the DStv Explora and another one to control volume on your surround sound system.

Note : You can only programme the A6 to control audio on one other device.

Step 1	Press **ARC** and **V+** on the A6 remote for 3 seconds.	The LEDs will go AMBER within three seconds. When you release these buttons, the LEDs will blink **AMBER** continuously.
Step 2	Take the remote of the audio equipment that you want to control with the A6, and place it on a flat surface, facing the A6 remote. Press **V+** on the other remote until the LEDs on the A6 give two **GREEN** blinks.	The A6 LEDs will now turn **AMBER.**
Step 3	Press **V-** on the A6 remote.	The A6 LEDs will blink **AMBER** continuously.
Step 4	With the two remotes still facing each other, press **V-** on the other remote until the LEDs on the A6 give two **GREEN** blinks.	The A6 LEDs will now turn **AMBER.**
Step 5	Press **MUTE** on the A6 remote.	The A6 LEDs will blink **AMBER** continuously.
Step 6	With the two remotes still facing each other, press **MUTE** on the other remote until the LEDs on the A6 give two **GREEN** blinks.	The A6 LEDs will now turn **AMBER.**
Step 7	Now that you have programmed the volume buttons, press **HELP** to end the programming sequence.	The A6 LEDs will give three **GREEN** blinks, confirming that you have successfully completed the programming sequence.

> ❗ If the A6 LEDs give two **RED** blinks at any time - something has gone wrong and you will need to start the programming sequence from Step 1.

☑ The **volume** buttons on the A6 are now programmed, and when pressed, will change volume on the other device (instead of on the DStv Explora).

You can programme 10 macros on your A6 remote (one macro on each number button).

OBJECTIVE
Programme the keys of a regular task onto a macro.

EXAMPLE
While watching TV, check the weather forecast for the town you live in.

Tips :
- Before programming your macro, write down each step in the sequence (maximum 10) and then tick them off as they are completed.
- Each button press is considered ONE step in the sequence. Example : if your macro includes going to channel 101, that's three steps in the macro, ie. press 1, then press 0, then press 1.
- Macros can include commands from other remotes (like changing input of the TV)

You can programme a **simple sequence** (option 1) or a **timed sequence** (option 2).
- A **simple sequence** will run the programmed steps without delays between each step (example : press **OK**, press left button, press **LEFT** arrow, press **DOWN** arrow, press **OK**.)
- A **timed sequence** will run the programmed steps exactly as they were programmed (example : press **2**, press **0**, press **1**, wait **12** seconds, press **OK**, wait 5 seconds, press **OK**.)

Simple Sequence (Option 1)

Step 1	Press **ARC** and the number button you want the macro on for 3 seconds.	The A6 LEDs will go **AMBER** within three seconds. When you release these buttons, the LEDs will blink **AMBER** continuously.
Step 2	If the macro includes a button press on the A6, press that button.	The A6 LEDs will give one **GREEN** blink and then the LEDs will blink **AMBER** continuously.
Step 3	If the macro includes a button press on another device, take the remote for that device, and place it on a flat surface, facing the A6 remote. Press the button on the other remote that you want to include in this macro.	The A6 LEDs will give one **GREEN** blink and then the LEDs will blink **AMBER** continuously.
Step 4	Repeat step 2 or 3 for each button press in the macro sequence (remember you can only have 10 steps per macro).	If the A6 LEDs give two **RED** blinks, something has gone wrong and you will need to start again from Step 1.
Step 5	Press **HELP** to end the programming of your macro.	The A6 LEDs will give three **GREEN** blinks, confirming that you have successfully completed the programming sequence.

⊘ If the A6 LEDs give two **RED** blinks at any time - something has gone wrong and you will need to start the programming sequence from Step 1.

Timed Sequence (Option 2)

Use this option if you need the steps to take place in a timed sequence (with specific time lapses between each step).
Example : you need the i-plate to disappear before another step on your macro can be programmed.

Step 1	Press and hold down **ARC** and the number button you want the macro on.	The A6 LEDs will go **AMBER** within three seconds.
Step 2	While continuing to press down **ARC**, release the number button.	The A6 LEDs will blink **AMBER**.
Step 3	Then press the number button again (you're now holding down both **ARC** and the number button)	The A6 LEDs will be solid **AMBER**.
Step 4	Release both buttons.	The A6 LEDs will blink **AMBER** continuously.

The A6 is now in "listening mode" and the following steps should be done in "real" time (Example : if you need 20 seconds between going to a channel and changing the subtitles setting, wait 20 seconds after the channel change).

Step 5	Press the first button in your macro sequence	The A6 LEDs will give one **GREEN** blink and then the LEDs will blink **AMBER** continuously.
Step 6	Repeat step 2 for each button press in the macro sequence (you can only have 10 steps per macro), remembering to include time lapses.	If the A6 LEDs give two **RED** blinks, something has gone wrong and you will need to start again from Step 1.
Step 7	Press HELP to end the programming of your macro.	The A6 LEDs will give three **GREEN** blinks, confirming that you have successfully completed the programming sequence.

> ⚠ If the A6 LEDs give two **RED** blinks at any time - something has gone wrong and you will need to start the programming sequence from Step 1.

To use macros on the A6 remote

Press **ARC** and the number button of the macro you want to use.

The LED below **i** will be **GREEN** and the LED below **BACK** will give an **AMBER** blink for each step of the macro.

Remember that you must start your macro from the same place it was programmed.

Example : you set a macro that starts when the highlight is on the Advanced Search screen. In order to use this macro, you must be on the Advanced Search screen when you press **ARC** and the number the macro is on.

Hint : remember to keep the remote control pointed at the necessary devices for the duration of the macro.

TROUBLESHOOTING

(?)   How do I know if the buttons I programme are working correctly?

A6 Button(s) pressed	What do you see on the A6?	What does this mean?
STANDBY	LED below **i** is solid **GREEN** while the LED below **BACK** blinks **AMBER**	☑ "Standby relay" is active and the DStv Explora is running the sequence of steps as you programmed them
STANDBY	One **GREEN** blink (either below **i**, below **BACK** or below both)	Nothing has been programmed on this button and it works as normal (ie. switches the DStv Explora in and out of standby)
STANDBY	LEDs give 2 **RED** blinks.	☒ "Standby relay" is active, but there is an error. The DStv Explora (and other equipment) will not respond. To get out of "standby relay" mode and delete all programming on this button, press and hold **ARC** and **STANDBY** until you see the LEDs blink **AMBER** continuously. Release both buttons (and wait until the blinks stop before using the remote again).
Press any **volume** button	LEDs give 2 **AMBER** blinks	☑ "Volume Relay" is active and the volume button on the A6 will change volume on the other equipment.
Press any **volume** button	One **GREEN** blink (either below **i**, below **BACK** or below both)	Nothing has been programmed on this button and it works as normal (ie. controls the volume on the DStv Explora).
Press any **volume** button	LEDs give 2 **RED** blinks.	☒ "Volume relay" is active, but there is an error. The DStv Explora (and other equipment) will not respond. To get out of "volume relay" mode, press and hold **ARC** and any **volume** button until you see the LEDs blink **AMBER** continuously. Release both buttons (and wait until the blinks stop before using the remote again).
Press **ARC** and a **number** button that has a macro programmed on it	The LED below **i** will be **GREEN** and the LED below **BACK** will give an **AMBER** blink for each step of the macro.	☑ The DStv Explora is responding to the steps in the macro.
Press **ARC** and a **number** button that has a macro programmed on it	One **GREEN** blink (either below **i**, below **BACK** or below both)	There is no macro on that number button, or there was too much time between pressing **ARC** and the number button
Press **ARC** and a **number** button that has a macro programmed on it	LEDs give 2 **RED** blinks.	☒ The macro has an error. To clear the macro on that number button, press and hold **ARC** and that **number** button until you see the LEDs blink **AMBER** continuously. Release both buttons (and wait until the blinks stop before using the remote again).

🛇 If you get a new TV or replace any of the devices that you have used when programming the A6 remote, you will need to delete and reprogramme the necessary sequences.